

Olena Mazurenko, Ph.D., MD, MS

Richard M. Fairbanks School of Public Health
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EDUCATION:

Doctor of Philosophy -2012 Health Services Administration	University of Alabama at Birmingham
Master of Science -2009 International Health	Humboldt University
Doctor of Medicine -2005 Internal Medicine	National O. Bohomolets Medical University

POSITIONS HELD:

Department of Health Policy and Management, Richard M. Fairbanks School of Public Health Indiana University, Indianapolis, Indiana

- *Assistant Professor* 2015-Present
- *Affiliated Scientist-Regenstrief Institute, Center for Health Services Research* 2016-Present

Department of Health Care Administration and Policy, School of Community Health Sciences, University of Nevada (UNLV), Las Vegas, Nevada

- *Assistant Professor* 2012-2015

Department of Health Services Administration, School of Health Professions, the University of Alabama at Birmingham, Birmingham, Alabama

- *Research Assistant* 2009-2012

Regional Endocrinology Hospital, Kiev, Ukraine

- *Attending* 2005-2007

HONORS & AWARDS

Rising Researcher Award, UNLV School of Community Health Sciences	2013
Outstanding Researcher Award, UNLV School of Community Health Sciences	2015

PUBLISHED ARTICLES:

1. **Mazurenko, O.**, Andraka-Christou, B., Bair, M., Kara, A., Harle, C.A. (2018). Balancing Patient-Centeredness and Patient Safety in the Hospitals: The Case of Pain Care and Patient Satisfaction. *Clinical and Translational Science* [Forthcoming]
2. **Mazurenko, O.**, Balio, C., Agarwal, R., Carroll, A., Menachemi, N (2018). The Effects of Medicaid Expansion under the ACA: A Systematic Review. *Health Affairs*. 37 (6), pp.944-950.
3. Agarwal, R., **Mazurenko, O.**, Menachemi, N. (2017). High-Deductible Health Plans Reduce Healthcare Cost And Utilization Including Necessary Preventive Services. *Health Affairs*, 36 (10), pp.1762-1768.
4. **Mazurenko, O.**, Shen, J., Shan, G., Greenwood, J. (2017). Nevada's Medicaid Expansion and Admissions for Ambulatory Care Sensitive Conditions. *American Journal of Managed Care* [Forthcoming]
5. **Mazurenko, O.**, Richter, J., Kazley, A., Ford, E. (2017). Examination of the relationship between management and clinician perception of patient safety climate and patient satisfaction. *Health Care Management Review* [E-pub ahead of print]
6. Richter, J.P., **Mazurenko, O.**, Kazley, A.S., & Ford, E.W. (2016). How differences between manager and clinician perceptions of safety culture impact hospital processes of care. *Journal of Patient Safety* [Forthcoming]
7. Shen, J., Cochran, C., **Mazurenko, O.**, Moseley, C., Shan, G., Mukalian, R., Neish, S. (2016). Racial and Insurance Status Disparities in Patient Safety Indicators among Hospitalized Patients. *Ethnicity & Disease*, 26 (3), 443-452.
8. **Mazurenko, O.**, Richter, J., Kazley, A., Ford, E. (2016). Examination of the relationship between management and clinician agreement on communication openness, teamwork and patient satisfaction. *Journal of Hospital Administration*, 5(4), 20-27.
9. **Mazurenko, O.**, Collum, T., Ferdinand, A., and Menachemi, N (2017). Predictors of hospital patient satisfaction as measured by HCAHPS: A systematic review. *Journal of Healthcare Management* [E-pub ahead of print]
10. **Mazurenko, O.**, Zemke, D. & Lefforge, N. (2016) "Who is a hospital's "customer"? It depends on where you sit." *Journal of Healthcare Management*, 61 (5), 310-323.
11. **Mazurenko, O.**, Hearld, L. & Menachemi, N. (2017) "The Relationship between External Environment and Physician' E-mail Communication: The Mediating Role of Health Information Technology (HIT) Availability". *Health Care Management Review*, 42 (2):122-131
12. **Mazurenko, O.**, Menachemi, N. (2016) "Use of Foreign-Educated Nurses and Patient Satisfaction in US Hospitals". *Health Care Management Review*, 41 (4), 306-315.
13. **Mazurenko, O.**, Bock, S., Prato, C., Bondarenko, M. (2015). "Considering shared power and responsibility: Diabetic patients' experience with the PCMH care model. *Patient Experience Journal*, 2(1), 61-67.
14. **Mazurenko, O.**, Zemke, D., Lefforge, N., Shoemaker, S., & Menachemi, N. (2015) "What determines the surgical patient experience? Exploring the patient, clinical staff, and administration perspectives." *Journal of Healthcare Management*, 60(5), 332-346.
15. **Mazurenko, O.**, Gupte, G., Shan, G. (2015). "Analyzing U.S. nurse turnover: Are nurses leaving their jobs or the profession itself?" *Journal of Hospital Administration*, 4 (4), 48-56

16. **Mazurenko, O.**, Hearld, L. (2015) “Environmental factors associated with physician’ engagement in communication activities”. *Health Care Management Review*, 40 (1), 79-89.
17. **Mazurenko, O.**, Liu, D., Perna, C. (2015) “Use of Temporary Nursing Staff and Quality of Care: Literature Review. *Nursing Management*, 46 (8), 32-38.
18. **Mazurenko, O.**, Gupte, G., Shan, G. (2014) “A comparison of the education and work experiences of immigrant and USA-trained nurses”. *International Nursing Review Journal*, 61, 472–478.
19. **Mazurenko, O.**, Hulchiy, O., Qu, H., Hernandez, S.R., Shewchuk, R. (2012) “Determinants of Physicians’ Career Choices in Ukraine”, *International Journal of Behavioural and Healthcare Research*, 3 (3/4), 291-305.
20. **Mazurenko, O.**, Menachemi, N. (2012) “Environmental Market Factors Associated with Physician Career Satisfaction”. *Journal of Healthcare Management*, 57 (5), 307-324.
21. Menachemi, N., **Mazurenko, O.**, Kazley, A., Diana, M., Ford, E. (2012) “Market Factors and EMR Adoption in Medical Practices”. *Health Care Management Review*, 37 (1), 14-22.
22. **Mazurenko, O.**, Yeager, V., Gupte, G. (2012) “International Medical Graduates and Health Information Technology Use in the United States”. *Advances in Health Care Management*, 12, 121-143.
23. **Mazurenko, O.**, S. J. O’Connor. (2012) “The impact of physician job satisfaction on the sustained competitive advantage of health care organizations”. *Journal of Management Policy and Practice*, 13 (4), 23-40.

MANUSCRIPTS UNDER REVIEW

1. Danielson, E., **Mazurenko, O.**, Christopher A. Harle (2017). Clinician-Patient Discussions of Pain Management Goals, Opioid Risks, and Opioid Benefits: Insights from the Primary Care Visits. *The Journal of Pain* [Under Review]
2. **Mazurenko, O.**, Richter, J., Kazley, A., Ford, E (2017). Examining the association between medical practice ownership structures and their patient safety climate. *Journal of Patient Safety* [Under Review]

PEER-REVIEWED CONFERENCE PROCEEDINGS, ABSTRACTS, AND POSTERS

1. **Mazurenko, O.**, Andraka-Christou, B., Bair, M., Kara, A., Harle, C.A. (2018). Perceptions of Hospitalists and Inpatient Nurses on Pain Care: A Qualitative Study Focused on Opioid Therapy. Presented at the AcademyHealth, Seattle, WA. [Poster]
2. **Mazurenko, O.**, Andraka-Christou, B., Bair, M., Kara, A., Harle, C.A. (2018). Balancing Patient-Centeredness and Patient Safety in the Hospitals: The Case of Pain Care and Patient Satisfaction. Presented at National Translational Science Conference, Washington, DC [Poster]
3. **Mazurenko, O.**, Andraka-Christou, B., Bair, M., Kara, A., Harle, C.A. (2018). Balancing Patient-Centeredness and Patient Safety in the Hospitals: The Case of Pain Care and Patient Satisfaction. Presented at Annual Translational Science Conference, Indianapolis, IN. [Poster]
4. Danielson, E., **Mazurenko, O.**, Harle, C.A. (2018). How do primary care clinicians and patients discuss risks, benefits, and goals in chronic opioid therapy? Presented at the American Pain Society's Scientific Summit, Anaheim, CA. [Poster]
5. **Mazurenko, O.**, Richter, J.P., Kazley, A.S., & Ford, E.W. (2016). The Relationship between

the patient safety culture and patient satisfaction. Presented at AcademyHealth, Boston, MA. [Oral Presentation]

6. **Mazurenko, O.**, Zemke, D., Lefforge, N., Shoemaker, S., Menachemi, N. (2015) Determinants of patient' post-surgical experience: comparison of patients' and clinical staff voices. Presented at Academy of Management, Vancouver, BC [Oral Presentation]
7. **Mazurenko, O.**, Hearld, L., Menachemi, N. (2015) The relationship between the external environment and physician' communication patterns: the mediating role of health information technology capability. Presented at the AcademyHealth, Minneapolis, MS [Poster]
8. **Mazurenko, O.**, Hearld, L., Menachemi, N. (2014) The relationship between the external environment and physician' communication patterns: the mediating role of electronic medical record availability. Presented at the Academy of Management, Philadelphia, PA [Oral Presentation]
9. **Mazurenko, O.**, Gupte, G. (2013) "Foreign-trained versus US-trained registered nurses: Analysis of educational qualifications and working experience." Presented at the American Public Health Association Annual Meeting, Boston, MA [Oral Presentation]
10. **Mazurenko, O.**, Hulchiy, O. (2012) "Contraceptive practices during the presumed month of conception among Ukrainian women with unintended pregnancies who underwent induced abortion". Presented at the American Public Health Association Annual Meeting, San Francisco, CA [Poster]
11. **Mazurenko, O.**, S. J. O'Connor. (2011) "The impact of physician job satisfaction on the sustained competitive advantage of health care organizations". Presented at the *Southern Management Association*, Savannah, GA [Oral Presentation]
12. **Mazurenko, O.**, Hulchiy, O. (2011) "Impact of the information source on contraceptive knowledge and practice among women with unintended pregnancies in Ukraine". Presented at the American Public Health Association Annual Meeting, Washington, DC [Poster]
13. **Mazurenko, O.**, Shewchuk, R., Hulchiy, O. (2011) "Determinants of Physicians' Career Choices in Ukraine". Presented at the European Academy Of Management, Tallinn, Estonia [Oral Presentation]
14. **Mazurenko, O.**, Hulchiy, O., (2010) "Unintended pregnancy in Ukraine: Contraceptive knowledge and practice among women, who opted for induced abortion", American Public Health Association Annual Meeting, Denver, CO [Poster]

INVITED TALKS:

1. Healthcare Policy Panel for Leadership Huntsville Group. Regenstrief Institute. 04/06/2018.

FUNDED GRANTS & CONTRACTS:

CURRENT GRANTS:

1. Balancing patient-centeredness and patient safety: the case of pain care and patient satisfaction among hospitalized patients. (07/01/17-07/01/19). Funded by Indiana Young Investigator Award funded by Grant # UL1TR001108 ICTSI NIH/NCRR (Total Funding: \$150,000.00) Role: **Principal Investigator**

COMPLETED GRANTS:

1. The relationship between integrated service delivery and quality and cost outcomes for mental health. Family and Social Services Administration of Indiana (07/01/16-09/01/17) (Total Funding: \$514,193.00) Role: **Co-Investigator**

2. Designing User-Centered Decision Support Tools for Chronic Pain in Primary Care. Agency For Healthcare Research and Quality (AHRQ) (09/01/15-07/01/19) (Total Funding: \$1,954,230) **Role: Co-Investigator**
3. The patient-centered medical home and care experiences among diabetic patients (08/01/2014-08/01/2015). Funded by University of Nevada, Las Vegas (Total funding: \$10,000). **Role: Principal Investigator**
4. UNLV-MountainView Hospital: Examination of the overall patient experience among surgical services patients at MountainView Hospital (06/01/2013-06/01/2014). Funded by MountainView Hospital, Las Vegas (Total funding: \$60,000). **Role: Co-Investigator**

SERVICE & COMMITTEE MEMBERSHIPS:

R. Fairbanks School of Public Health, Indiana University

MHA Program Committee member	2017-Present
UC College School's Representative	2016-Present
Undergraduate Curriculum Committee	2016-2017
Undergraduate Academic Progress Review Committee	2016-2017
Search committee (Open Rank Position at HPM Department)	2015-2016
Search committee (Associate Director for Undergraduate Programs/Recruitment)	2016

School of Community Health Sciences, University of Nevada

Scholarship committee	2013-2015
CAHME Accreditation committee	
Curriculum committee	
University committees (UNLV):	
Online Education Advisory Board	2014-2015

Professional societies:

Member, Academy of Management	2011-Present
Member, AcademyHealth	2014-Present
Member, American Public Health Association	2010-2015
Member, European Academy of Management	2011-2013

Editorial boards:

Reviewer of BMC Health Services Journal	2014-Present
Health Care Management Review, Editorial Board Member	2017-Present
Reviewer for Journal of Healthcare Management	2011-Present
Reviewer for Health Care Management Review	2011-Present
Reviewer for Journal of the American Medical Informatics Association	2015-Present

MENTORING EXPERIENCE:

Committee member	2013-2015
Amy Guan, MHA student, University of Nevada, Las Vegas, Community Health Sciences	
Claudine Akondeng, MPH student, University of Nevada, Las Vegas, Community Health Sciences	
Vickita Harvey, MHA student, University of Nevada, Las Vegas, Community Health Sciences	

COURSES TAUGHT:

Health Policy & Management, R. Fairbanks School of Public Health, Indiana University

- H 120: Contemporary Health Issues (Undergraduate level): Course Instructor (Fall 2015)
- H 330: Global Public Health (Undergraduate level): Course Instructor (Fall 2015, Spring 2016; Fall 2016; Spring 2017)
- H 373: Human Resources for Healthcare (Undergraduate level): Course Instructor (Fall 2015, Spring 2016 Fall 2016; Spring 2017)
- H 345: Operations Management and Quality Improvement (Undergraduate level): Course Instructor (Spring 2016)
- P 200: Computer Applications in Health Administration (Undergraduate level): Course Instructor (Spring 2016)
- H 200: Healthcare Systems Around the World (Undergraduate & Graduate level) Co-Instructor (Spring 2016; Spring 2017)
- H 624: Developing Strategic Capability (Graduate level: Masters in Healthcare Administration): Course Instructor (Fall 2017)

Health Care Administration & Policy, School of Community Health Sciences University of Nevada, Las Vegas

- HCA 710: Human Resource Management for Healthcare Organizations (Master's level): Course Instructor (Fall 2012, 2013, 2014)
- HCA 402: Quantitative Management for Healthcare Organizations (Undergraduate level): Course Instructor (Fall 2012, 2014)
- HCA 330: Strategic Planning for Healthcare Organizations (Undergraduate level): Course Instructor (Spring 2013, 2014, 2015)
- HCA 706: Strategic Management for Healthcare Organizations (Master's level): Course Instructor (Spring 2013, 2014, 2015)
- HCA 707: Operations Management for Healthcare Organizations (Master's level): Course Instructor (Fall 2014)
- HCA 701: The U.S. Health Care System, Politics and Policy (Master's level): Course Instructor (Summer 2013, Summer 2014, Fall 2014)