

## **EDUCATION**

### **Master of Public Health**, 2012, Georgia Southern University

Jiann-Ping Hsu College of Public Health

Concentration: Health Policy and Management

Thesis: *Associations between jurisdictional characteristics and provision of preventive services at local health departments.*

### **Bachelor of Arts**, 2008, Coastal Carolina University

College of Humanities

Major: Political Science Minor: Biology

## **PROFESSIONAL EXPERIENCE**

### **Center for Telehealth, Medical University of South Carolina (MUSC)**

Telehealth Alliance and Outreach Coordinator, 09/2015 – Present (Full-time: 40+hrs/week)

- Coordinate the development, implementation, and operation of telehealth initiatives related to the South Carolina Telehealth Alliance and MUSC Health Affiliates Network
- Collaborate with administrative, technical, and clinical staff at MUSC and outlying facilities to promote coordinated use of resources across specialties and facilities
- Develop and maintain relationships between institutions to advance telehealth programs in the state
- Optimize sustainability and functional efficiency of telehealth initiatives
- Advise Center for Telehealth on legal, credentialing, licensing, state and federal policy, administration, technical and financial issues

### **Center for Global Health, Medical University of South Carolina (MUSC)**

Program Coordinator, 04/2013 – Present (Full-time: 40+hrs/week)

- Write, edit and manage global health newsletter, website and other communications content for campus-wide global health programs
- Research, develop and assist in writing and implementing university-wide policies and procedures for global health programs
- Assist in development of proposals and reports through literature reviews, data collection and analysis
- Complete trend and program analysis for senior academic leadership
- Program meetings with foreign dignitaries and lecturers
- Administer grant programs and funding for Center operations

### **Faculty of Environmental Engineering, Khon Kaen University**

Research Specialist, 9/2012 – 03/2013 (Part-time: 15hrs/week remotely)

- Draft environmental health policy research proposals for Khon Kaen Municipal Water-Basin program
- Consult with university officials on environmental policy research (manuscripts in progress)
- Edit/proof Thai-to-English translated theses and publications for Faculty of Environmental Engineering and Faculty of Public Health

### **Office of Health Reform, U.S. Department of Health and Human Services, Washington, D.C.**

Fellow, 5/2012 – 8/2012 (Full-time: 40hrs/week)

- Supported Office of Health Reform in policy research, analysis and implementation
- Drafted communications documents and correspondence pursuant to the *Patient Protection and Affordable Care Act*
- Prepared and reviewed policy documents for Office of Health Reform

### **Jiann-Ping Hsu College of Public Health, Georgia Southern University, Statesboro, GA**

Graduate Research Assistant, 8/2010 – 5/2012 (Part-time: 25hrs/week)

- Completed literature reviews on public health safety net systems and the *Affordable Care Act* for associated research projects in the Center for Rural Health and Research funded by The Healthcare Georgia Foundation
- Retrieved/compiled economic data for healthcare organizations and foundations for community needs assessment(s) for project funded by the Robert Wood Johnson Foundation

### **State Government Affairs, Healthcare Information and Management Systems Society (HIMSS), Arlington, VA**

Contractor, 11/2011-5/2012 (Part-time: 20hrs/week remotely while completing graduate coursework)

- Compiled and analyzed data from HIMSS State Dashboard Legislation Tracker and National Conference of State Legislatures to inform the HIMSS State Advisory Roundtable through literature searches, web searches, and HIMSS SGA content staff interviews
- Developed white paper that identified executive orders and state legislation over the course of five years

### **World Health Organization (WHO) Collaborating Center for Research and Training on Gender and Women's Health, Khon Kaen, Thailand**

Research Associate, 5/2011 – 8/2011 (Full-time: 40hrs/week)

- Managed water source analysis project in Ban Khoknagnam village, Khon Kaen to measure global standards for health policy development
- Compiled literature, villager interviews and case studies to analyze resource management and gender relations in village at the domestic and municipal level in southeast Asia
- Created geographic information systems (GIS) schematic to enhance emergency access for village health clinic

#### **Minority Health International Research Training Program, National Institute on Minority Health and Health Disparities, National Institutes of Health, Bethesda, MD**

Fellow, 5/2011 – 5/2012 (Part-time: 30hrs/week)

- Completed data entry and health screenings for health education, nutrition and diet network in low-income communities
- Conducted qualitative/community health research on marginalized families' domestic resource management based on gender in the Ban Khoknagnam village, Khon Kaen, Thailand
- Completed cultural immersion and global research/ethics courses

#### **Beaufort-Jasper-Hampton Comprehensive Health Services (Federally Qualified Health Center)**

Administrative Intern, 10/2009 – 1/2010 (Part-time: 35hrs/week)

- Provided support for patient financial services, health information services, accounting and human resources
- Assisted senior management (CEO, COO, CFO) with daily operations, issues and tasks

#### **Coastal Productions Board, Coastal Carolina University, Conway, SC (while enrolled as full-time student)**

Logistics Coordinator, 4/2006 – 5/2008 (Part-time 30hrs/week)

- Managed campus activity/event programming and planning budget exceeding \$125,000
- Programmed small-large scale entertainment activities/events for 10,000+ students

#### **PUBLICATIONS/PRESENTATIONS**

- “Telehealth: What it is and how it is changing care delivery”, ECPI University of North Charleston, SC - Guest Lecture (November 2016)
- Area Health Education Centers (AHEC) Bench to Bedside Panel Discussion (November 2016)
- “Telehealth: A Policy Primer on State and Federal Legislation and How it Affects Your Practice”, Area Health Education Centers (AHEC) (September 2016)
- “Telemedicine in Public Health”, South Carolina Public Health Association (June 2016)
- “Thinking Beyond the Degree” Panelist, Gamma Theta Chapter of Delta Omega Honorary Society in Public Health (February 2016)
- **Wiley, K. K.** (2013). Neglected Tropical Diseases- A Local NGO's Challenges. In Johnson, J. A. and Musch, S. D. (Eds.). *Multi-Sector Casebook in Health Administration, Leadership, and Management* (pp.203-204). Stamford, CT: Delmar Cengage Learning Publishers.
- **Wiley, K. K.** (2013). Case 22: Neglected Tropical Diseases- A Local NGO's Challenges. In Johnson, J. A. and Musch, S. D. (Eds.). *Introduction to Public Health Management, Organization, and Policy* (pp.384-385). Clifton Park, NY: Delmar Cengage Learning Publishers.
- **Wiley, K. K., & Vest, J.** (2012). *EHR Meaningful Use and State Health Information Technology Legislation Report*. In *States Will Transform Healthcare through Health IT and HIE Organizations*. Available at: <http://www.himss.org/files/HIMSSorg/policy/d/20120605StatesWillTransformHealthcare.pdf>
- **Wiley, K. K.** (In progress). *Ban Khoknagnam Water-Analysis: Environmental and Agricultural Policy Implications*.
- Shah, G., **Wiley, K. K.**, & Markossian, T. (In progress). *Associations between Jurisdictional Characteristics and Provision of Preventive Services at Local Health Departments*.
- Gender Sensitivity and Water Management-Ban Khoknagnam Water Source Analysis, National Institute on Minority Health and Health Disparities-National Institutes of Health (November 2011)
- Cultural Competency and Research in Southeast Asia, 2011 Faculty of Nursing Colloquium, Khon Kaen University, Khon Kaen, Thailand (August 2011)

#### **LEADERSHIP**

- President, Gamma Theta Chapter of Delta Omega Honorary Society in Public Health (2015-2016)
- President-Elect, Gamma Theta Chapter of Delta Omega Honorary Society in Public Health (2014-2015)
- Sigma Beta Club youth advisor, Phi Beta Sigma Fraternity, Inc. (2014-present)
- Vice President, Phi Beta Sigma Fraternity, Inc. (2014-2015)
- Volunteer, Low country Orphan Relief (2014-present)
- Navigator, Health Insurance Marketplaces – Affordable Care Act (2014-present)
- Social Action Chair, Phi Beta Sigma Fraternity, Inc., (2014-2015)
- Certified Application Counselor, Health Insurance Marketplaces – Affordable Care Act (2013-2014)
- President, Public Health Student Association – Georgia Southern University (2011-2012)
- Elected Representative, Health Policy and Management, Dean's Student Advisory Council (DSAC) (2010-2012)
- Secretary, Public Health Student Association, Georgia Southern University (2010-2011)
- Health Screener, Rural Health Care Services Outreach Grant Program, The Community Health Access Network for Grassroots Education (CHANGES) (2011-2012)
- Mentor, Public Health Young Adults (PHYA), Georgia Southern University (2010-2012)

- Mentor, Beaufort County School District (2009-present)
- On-Campus Advisor, Phi Beta Sigma Fraternity, Inc, Georgia Southern University (2010-2012)
- Moderator, Healthy Savannah's Journey, Based on a Built Environment, 82<sup>nd</sup> Georgia Public Health Association Annual Meeting and Conference, Atlanta, GA (April 2011)
- Moderator, Declining Rates Refocus GA's Immunization Efforts, 82<sup>nd</sup> Georgia Public Health Association Annual Meeting and Conference, Atlanta, GA (April 2011)
- Moderator, The Affordable Care Act and What It Means for Georgia, 82<sup>nd</sup> Georgia Public Health Association Annual Meeting and Conference, Atlanta, GA (April 2011)
- Moderator, Public Health's Role in Combating Childhood Obesity 82<sup>nd</sup> Georgia Public Health Association Annual Meeting and Conference, Atlanta, GA (April 2011)

#### **BOARD MEMBERSHIP**

- Catalyst Advisory Group, Medical University of South Carolina (MUSC) (2013-present)
- Volunteer member, Citizens Opposed to Domestic Abuse, Beaufort, SC (2012-present)
- Board Member, Reducing Adolescent Pregnancy Alliance (2014-present)
- Advisory Board, ONE Bulloch Community Solution Advisor –Campaign to end drunk driving, Statesboro, GA (2011-2012)
- Advisory Board, Curriculum Committee, Georgia Southern University (2010-2011)

#### **TRAINING AND CERTIFICATION**

- Certificate of Completion, Department of Health and Human Services (HHS), Health Insurance Marketplace Certified Application Counselor
- Certificate of Completion, Collaborative Institutional Training Initiative (CITI) Programs, CITI Social & Behavioral Research, August 2010
- Certificate of Completion, Collaborative Institutional Training Initiative (CITI) Programs, CITI Health Information Privacy and Security (HIPS) Curriculum, August 2010
- Certificate of Completion, National Institutes of Health Web-based Training Course, Protecting Human Research Participants, August 2010

#### **AWARDS AND HONORS**

- Campus Life Enrichment Committee (CLEC) Grant Awardee 2016-2017, Georgia Southern University (grant proposal written on behalf of Delta Omega Honorary Society in Public Health Speaker Series - \$984)
- Campus Life Enrichment Committee (CLEC) Grant Awardee 2015-2016, Georgia Southern University (grant proposal written on behalf of Delta Omega Honorary Society in Public Health Speaker Series - \$750)
- Delta Omega, Honorary Society in Public Health
- Delta Epsilon Iota, National Academic Honor Society
- Pi Sigma Alpha, National Political Science Honor Society
- Professional Development Travel Grant Recipient, American Public Health Association Meeting, 2011
- Dean's List Recipient, Coastal Carolina University

#### **PROFESSIONAL AFFILIATIONS**

American Telemedicine Association (ATA), 2015-Present  
 Healthcare Financial Management Association (HFMA), 2011-Present  
 American Public Health Association (APHA), 2011-2012; 2015  
 Phi Beta Sigma Fraternity, Inc., 2006-Present  
 Academy Health (co-founded chapter), 2011-2012  
 American College of Healthcare Executives (ACHE), 2011-2012

#### **SOFTWARE PROFICIENCY**

IBM SPSS Statistics, JMP Stat Software, STATA - Stat Software, Microsoft Office Application Suite (Word, Excel, Powerpoint), Tableau Analytics Software